



1: GLS Courier Drops Off Parcel for Customer to Collect



- New Order
- Courier Drop Off
- Scan Parcel QR Barcode

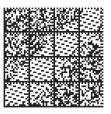


Get Customer To Sign For Parcel

2: Customer Drops Off Parcel for GLS Courier To Collect



- New Order
- Return To Courier
- Scan Parcel QR Barcode



Just Hand Parcel To GLS Courier

Customer Collections



- Customer Has Collection Reference 22895055717 or Z0KTPG85
 - Enter Reference In Parcel Collections
 - Process Whichever Order Is Displayed

Number Displayed May Differ

Any Issues



- Select Get In Touch
 - Send A Message
 - Send A Photo Of The Label



If there are any issues at all, just send us a message or photo of the label and we can help instantly